Olympia 360.753.3260 Seattle 260.281.6315 Spokane 509.482.3686 Toll Free 877.313.4455 http://www.dop.wa.gov/eap

### Five-Minute Stress **Zapper**

his stress zapper takes only minutes to do, but once completed, it will give ongoing relief for days. As you sit at your desk, look



around the room. What things in your environment cause stress? Trash can too far away? Boxes taking up the space under your desk? Burned-out light bulb? Lack of suitable bulletin board for notes, Post-its, or stray to-dos? Dust? Path blocked by things on the floor that need to be stacked, tossed or moved? Clutter on your desk taking up elbow room? No green plants? Squeaky chair? A clock you must twist your neck to see? What's needling you? These microstressors swell in their combined impact. Zap them and feel the difference.

#### **Aim at Bugs**, Not the Earth



This year, however, why not try earth-friendly bugzapping formulas. Bugs hate things like orange peel, hot pepper, dish soap, vegetable oil, and other substances that knock out their ability to breathe. You can make these effective concoctions for all types of critters. Or, they can be purchased from stores or earth-friendly web sites. Simply do an online search for "organic bug killers" to locate homemade recipes as well as convenient web stores for these products.

#### **Older Americans Month**

id you know the United States ranks second among the nations of the world in the number of people aged 80 and over? Only China has more! In 1963, President John F. Kennedy signed a proclamation declaring the month of May as Older Americans Month (formerly Senior Citizens Month). The idea is for the nation to pay tribute to



older Americans in some way. Here's one idea. Since over 70 percent of accidental deaths in Americans over age 75 are the result of falls, do something to intervene and help prevent an elderly person from falling. Pay tribute with a gift of safety.

Source: U.S. Department of Health and Human Services, Office of Aging, and the International Fall Prevention Institute.

### Trouble with **Assertiveness?**

and not take on other people's work if only you could say "no" without feeling guilty? You may not have



considered this missing piece of your motivation. Remember: every time you don't say no to people asking you to do their job or task, you're really saying that what you would otherwise be doing is not as important as what they want you to do. You are also reinforcing that their time is more valuable than yours. To complete your assertive approach, be prepared to offer helpful alternatives.

# Supporting Someone with Depression

f someone close to you suffers with depression, you know the pain of frequently feeling helpless. Although depressed people need support, they may not want it or ask for it, and if they do accept it, your care and support may not be enough. The illness of depression may continue to worsen. The first step in a supportive role is to learn about depression. Encourage your friend or family member to get treatment. Major depression is as real as a broken leg. Depressed people can have trouble staying on top of their affairs, to-dos, and routine household tasks. It's not a sign that they don't really care. It's just that their "get up and go" is gone. Medication for depression usually works. There are many different medications available. It usually takes several weeks for the right medication to take effect and for the depressed person to feel relief. So be patient, encouraging, and supportive—and if you need counseling for yourself, don't dismiss your need or desire for someone to talk to. Your employee assistance program, healthcare provider, or other professional person with a good listening ear can help dissipate that isolated feeling. A support group in your community may also be effective. Like the movement to support caregivers of the elderly and disabled persons that is now gaining momentum in society, your role as a friend or a family member of a depressed person deserves the same kind of support.

# **EAPS**Outside the Office

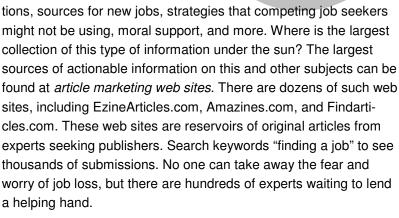
our employee assistance program is a trusted resource spe-

cializing in workplace behav-

ior. Employee assistance professionals are skilled in working with individuals and groups. The EAP has a reputation for neutrality, unbiased honesty, and the ability to build relationships. It also has a unique understanding of work culture and knowledge of emerging needs. With these strengths, can the EAP help outside of the one-onone individual assessments? Yes! If you are part of a team, a manager who leads others, a policy maker who influences change, or an employee with a productivity idea you'd like to discuss confidentially, consider talking to the EAP. EAPs are not just for "reacting" to problems or helping "solve problems" brought to them. They are untapped sources for consulting help that can offer powerful insights concerning workplace issues. For additional information about how the WA State EAP can help you, check out their website at www/dop.wa.gov/eap.

## Resource Ideas for **Lost Jobs**

osing a job is devastating. At times like these people are looking for ideas, tips and sugges-



### **Too Much Team Talk?**

by the nonproductive nature of your team meetings, you should know that psychology researchers have been listening. A recent study—one that



spanned the existing research on teams over a 22-year period—found that in meetings, most teams tend to discuss things everybody on the team already knows rather than new, useful information. Analysis showed that teams which spent time sharing new information performed better overall in their tasks. While more talkative teams may get along better, they often get less accomplished. Productive teams communicate most effectively when individual members share unique knowledge and insights and the team is structured to problem solve solutions rather than reach consensus.

Source: APA Press Release, March 23, 2009.